



Texas Department of Insurance

Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

518-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

USMD HOSPITAL AT ARLINGTON
801 WEST INTERSTATE 20
ARLINGTON TX 76017

Carrier's Austin Representative Box
01

Respondent Name

LIBERTY INSURANCE CORP

MFDR Date Received

APRIL 21, 2008

MFDR Tracking Number

M4-08-5365-01

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary Dated April 21, 2008: "Claim meets the stop loss."

Requestor's Supplemental Position Summary Dated September 7, 2011:

"Review of the above referenced case shows unusually costly and extensive surgical services were provided as evidenced by:

H & P:

45 yr old female who presented with symptoms consistent with a left cervical radiculopathy. Cervical MRI showed demonstrated pathology at C4-5, C5-6, C6-7. With disc protrusions at C4-5 and C5-6 levels with compression of the nerve root sleeves. Mid-line disc herniation at C6-7 level. Pt. failed conservative therapy and was admitted for surgery.

Surgical Procedures:

1. Anterior cervical microdiscectomies C4-5, C5-6 and C6-7.
2. Anterior cervical decompression of the spinal canal C3-4, C4-5, C5-6 and C6-7.
3. Excision of herniated nucleus populsus at C5-6 and C6-7.
4. Anterior cervical interbody fusion C4-5 with Cornerstone HSR bioreabsorbable implant, vertebral body auto graft and infuse bone graft.
5. Anterior cervical interbody fusion C5-6 with Cornerstone HSR bioreabsorbable implant, vertical body auto graft and infuse bone graft.
6. Anterior cervical interbody fusion C6-7 with Cornerstone HSR bioreabsorbable implant, vertebral body auto graft and infuse bone graft.
7. Placement of anterior cervical plate fixation C4 to C7 with Danek Venture Instrumentation
8. Fluoroscopic guidance.

Total cost of Implants: \$54041.50

Post-operative Course:

Pt. did well with resolution of pre-op symptoms. Pt was discharged home PO Day 3.

Amount in Dispute: \$13,525.17

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary Dated May 7, 2008: "Liberty Mutual believes that USMD Hospital Arlington has been appropriately reimbursed for services rendered to (claimant) for the 11/08/2007 through 11/11/2007 dates of service."

Response Submitted by: Liberty Mutual Insurance Group, 2875 Browns Bridge Road, Gainesville, Georgia 30504

Respondent's Supplemental Position Summary Dated November 30, 2011: "The Requestor in this matter offers neither explanation nor discussion as to how the services it provided may be considered unusually costly."

Response Submitted by: Hanna & Plaut, L.L.P. Attorneys At Law, Southwest Tower 211 East Seventh Street, Suite 600, Austin, Texas 78701

Respondent's Supplemental Position Summary Dated January 27, 2012: "Because Requestor has not met its burden of demonstrating unusually extensive services, and the documentation adduced thus far fails to provide any rationale for the Requestor's qualification for payment under the Stop-Loss Exception, Respondent appropriately issued payment per the standard Texas surgical *per diem* rate. No additional monies are due to the Requestor."

Response Submitted by: Hanna & Plaut, L.L.P. Attorneys At Law, Southwest Tower 211 East Seventh Street, Suite 600, Austin, Texas 78701

Respondent's Supplemental Position Summary Dated February 9, 2012: "Respondent's review of the record provides no indication that unusually extensive services were administered over the course of this admission."

Response Submitted by: Hanna & Plaut, L.L.P. Attorneys At Law, Southwest Tower 211 East Seventh Street, Suite 600, Austin, Texas 78701

SUMMARY OF FINDINGS

Disputed Dates	Disputed Services	Amount In Dispute	Amount Due
November 8, 2007 through November 11, 2007	Inpatient Hospital Services	\$13,525.17	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.305 and §133.307, 31 *Texas Register* 10314, applicable to requests filed on or after January 15, 2007, sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.401, 22 *Texas Register* 6264, effective August 1, 1997, sets out the fee guidelines for inpatient services rendered in an acute care hospital.
3. 28 Texas Administrative Code §134.1, 31 *Texas Register* 3561, effective May 2, 2006, sets out the guidelines for a fair and reasonable amount of reimbursement in the absence of a contract or an applicable division fee guideline.
4. 28 Texas Administrative Code §134.600, requires preauthorization for specific treatments and services.

The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of Benefits

- Z710 – The charge for this procedure exceeds the fee schedule allowance.
- X267 – According to fee schedule guidelines, Certification must be obtained for additional inpatient days beyond those initially precertified. There is no record of additional days being requested/certified, Therefore payment is denied.
- Z652- Recommendation of payment has been based on a procedure code which best describes services rendered.
- Z711 – The charge for this procedure exceeds the customary charges by other providers for this service.

Issues

1. Did the audited charges exceed \$40,000.00?
2. Did the admission in dispute involve unusually extensive services?
3. Did the admission in dispute involve unusually costly services?
4. Does the submitted documentation support the respondent's denial based upon "X267"?
5. Is the requestor entitled to additional reimbursement?

Findings

This dispute relates to inpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of Division rule at 28 Texas Administrative Code §134.401, titled *Acute Care Inpatient Hospital Fee Guideline*, effective August 1, 1997, 22 Texas Register 6264. The Third Court of Appeals' November 13, 2008 opinion in *Texas Mutual Insurance Company v. Vista Community Medical Center, LLP*, 275 South Western Reporter Third 538, 550 (Texas Appeals – Austin 2008, petition denied) addressed a challenge to the interpretation of 28 Texas Administrative Code §134.401. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services." Both the requestor and respondent in this case were notified via form letter that the mandate for the decision cited above was issued on January 19, 2011. Each was given the opportunity to supplement their original MDR submission, position or response as applicable. The documentation filed by the requestor and respondent to date will be considered in determining whether the admission in dispute is eligible for reimbursement under the stop-loss method of payment. Consistent with the Third Court of Appeals' November 13, 2008 opinion, the division will address whether the total audited charges **in this case** exceed \$40,000; whether the admission and disputed services **in this case** are unusually extensive; and whether the admission and disputed services **in this case** are unusually costly. 28 Texas Administrative Code §134.401(c)(2)(C) states, in pertinent part, that "Independent reimbursement is allowed on a case-by-case basis if the particular case exceeds the stop-loss threshold as described in paragraph (6) of this subsection..." 28 Texas Administrative Code §134.401(c)(6) puts forth the requirements to meet the three factors that will be discussed.

1. 28 Texas Administrative Code §134.401(c)(6)(A)(i) states "...to be eligible for stop-loss payment the total audited charges for a hospital admission must exceed \$40,000, the minimum stop-loss threshold." Furthermore, (A) (v) of that same section states "...Audited charges are those charges which remain after a bill review by the insurance carrier has been performed..." Review of the explanation of benefits issued by the carrier finds that the carrier did not deduct any charges in accordance with §134.401(c)(6)(A)(v); therefore the audited charges equal \$85,696.12. The Division concludes that the total audited charges exceed \$40,000.
2. 28 Texas Administrative Code §134.401(c)(2)(C) allows for payment under the stop-loss exception on a case-by-case basis only if the particular case exceeds the stop-loss threshold as described in paragraph (6). Paragraph (6)(A)(ii) states that "This stop-loss threshold is established to ensure compensation for unusually extensive services required during an admission." The Third Court of Appeals' November 13, 2008 opinion states that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services" and further states that "...independent reimbursement under the Stop-Loss Exception was meant to apply on a case-by-case basis in relatively few cases." The requestor in its original position statement states that "Claim meets the stop loss." This statement does not meet the requirements of 28 Texas Administrative Code §134.401(c)(2)(C) because the requestor presumes that the disputed services meet Stop-Loss, thereby presuming that the admission was unusually extensive. In its supplemental position statement, the requestor asserts that: "Review of the above referenced case shows unusually costly and extensive services were provided as evidenced by: H & P... Surgical Procedures...Post-operative Course." The requestor's supplemental position fails to meet the requirements of §134.401(c)(2)(C) because the requestor does not demonstrate how the services in dispute were unusually extensive in relation to similar spinal surgery

services or admissions. The division concludes that the requestor failed to meet the requirements of 28 Texas Administrative Code §134.401(c)(2)(C).

3. 28 Texas Administrative Code §134.401(c)(6) states that "Stop-loss is an independent reimbursement methodology established to ensure fair and reasonable compensation to the hospital for unusually costly services rendered during treatment to an injured worker." The Third Court of Appeals' November 13, 2008 opinion concluded that in order to be eligible for reimbursement under the stop-loss exception, a hospital must demonstrate that an admission involved unusually costly services. Neither the requestor's original nor its supplemental position statement address how this inpatient admission was unusually costly. The requestor does not provide a reasonable comparison between the cost associated with this admission when compared to similar spinal surgery services or admissions, thereby failing to demonstrate that the admission in dispute was unusually costly. The division concludes that the requestor failed to meet the requirements of 28 Texas Administrative Code §134.401(c)(6).
4. According to the explanation of benefits, the respondent denied reimbursement for the third inpatient day based upon reason code "X267 – According to fee schedule guidelines, Certification must be obtained for additional inpatient days beyond those initially precertified. There is no record of additional days being requested/certified, Therefore payment is denied".

28 Texas Administrative Code §134.600(q)(1) states "The health care requiring concurrent review for an extension for previously approved services includes: (1) inpatient length of stay."

The requestor did not submit a copy of the preauthorization report to support that preauthorization was obtained for the third inpatient day in accordance with 28 Texas Administrative Code §134.600(q)(1); therefore, the insurance carrier's denial based upon "X267" is supported.

5. For the reasons stated above the services in dispute are not eligible for the stop-loss method of reimbursement. Consequently, reimbursement shall be calculated pursuant to 28 Texas Administrative Code §134.401(c)(1) titled *Standard Per Diem Amount* and §134.401(c)(4) titled *Additional Reimbursements*. The Division notes that additional reimbursements under §134.401(c)(4) apply only to bills that do not reach the stop-loss threshold described in subsection (c)(6) of this section.
 - Review of the submitted documentation finds that the services provided were surgical; therefore the standard per diem amount of \$1,118.00 per day applies. Division rule at 28 Texas Administrative Code §134.401(c)(3)(ii) states, in pertinent part, that "The applicable Workers' Compensation Standard Per Diem Amount (SPDA) is multiplied by the length of stay (LOS) for admission..." The length of stay was three days. The surgical per diem rate of \$1,118.00 multiplied by the length of stay of three days results in an allowable amount of \$3,354.00.
 - 28 Texas Administrative Code §134.401(c)(4)(A), states "When medically necessary the following services indicated by revenue codes shall be reimbursed at cost to the hospital plus 10%: (i) Implantables (revenue codes 275, 276, and 278), and (ii) Orthotics and prosthetics (revenue code 274)."
 - A review of the submitted medical bill indicates that the requestor billed revenue code 278 for Implants at \$54,041.50.
 - The Division finds the total allowable for the implants billed under revenue code 278 is:

Description of Implant per Itemized Statement	Quantity	Cost Invoice	Cost + 10%
Infuse Small	1	\$3,600.00	\$3,960.00
Screw 4.0 x 15mm Slf Drill Var A	5	\$313.82/each	\$1,726.01
Cage Cornerstone 14 x 14 x 8 mm	2	\$1,725.67/each	\$3,796.47
Cage Cornerstone HSR 7mm	1	\$1,725.67/each	\$1,898.24
Plate Venture 57.5mm	1	\$1,690.66	\$1,859.73
Screw 4.0 x 15 SLF Tap Fix Angle	2	\$313.82/each	\$690.40
TOTAL	12		\$13,930.85

- 28 Texas Administrative Code §134.401(c)(4)(C) states "Pharmaceuticals administered during the admission and greater than \$250 charged per dose shall be reimbursed at cost to the hospital plus 10%. Dose is the amount of a drug or other substance to be administered at one time." A review of the

submitted itemized statement finds that the requestor billed \$637.00/unit for Thrombin vial. The requestor did not submit documentation to support what the cost to the hospital was for these items billed under revenue code 250. For that reason, additional reimbursement for these items cannot be recommended.

The division concludes that the total allowable for this admission is \$16,166.85. The respondent issued payment in the amount of \$19,714.10. Based upon the documentation submitted no additional reimbursement can be recommended.

Conclusion

The submitted documentation does not support the reimbursement amount sought by the requestor. The requestor in this case demonstrated that the audited charges exceed \$40,000, but failed to demonstrate that the disputed inpatient hospital admission involved unusually extensive services, and failed to demonstrate that the services in dispute were unusually costly. Consequently, 28 Texas Administrative Code §134.401(c)(1) titled *Standard Per Diem Amount*, and §134.401(c)(4) titled *Additional Reimbursements* are applied and result in no additional reimbursement.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

10/18/2012

Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party.****

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.